

Appendix 5

CDP KPIs One page summary representing progress at Q3 2025/26

Theme	Indicator	Q3 Data	Q3 RAG	DOT
Theme 1 - Resident Experience and Enabling Success	T1 - Number of complaints upheld by the Local Government and Social Care Ombudsman per 10,000 population.	20.2	Red	No Change
	T1 - Number of staff who report feeling Supported.	65.0%	Amber	No Change
	T1 - Percentage of contacts recorded to the contact centre compared with contacts through web forms & direct calls.	78.5% : 21.5% 12.2% webforms	Amber	Negative
	T1 - Percentage of people who report feeling able to influence local decisions.	48.0%	Green	No Change
Theme 2 - Responding To The Climate Emergency	T2 - Air quality levels in the borough (Number of areas in the borough that exceed UK air quality standards)	1	Green	Positive
	T2 - Average EPC energy rating of domestic buildings in the borough/carbon emissions of core council buildings	D (64.3)	Green	No Change
	T2 - Incidents of fly-tipping	4293	Green	Positive
	T2 - Level of recycling in the borough.	30.1%	Amber	Positive
	T2 - Levels of fuel poverty in the borough	11.4%	Amber	Positive
	T2 - Number of trees planted in the borough per year.	125	Green	No Change
Theme 3 - Children & Young People	T2 - TFL estimates of total travel and mode share.	48.0%	Green	No Change
	T3 - Number of first-time entrants into the Youth Justice System	66	Amber	Negative
	T3 - Percentage of children reaching 'Good Level of Development	73.5%	Green	Positive
	T3 - Percentage of new Education Health and Care plans issued with 20 weeks is above the average of statistical neighbours.	84% (2025 provisional)	Green	Negative
	T3 - All pupils English and Maths 4+ / All pupils English and Maths 5+	65.8% / 47.2%	Green	No Change
Theme 4 - Adults, Health & Welfare	T3 - LAC pupils English and Maths 4+ / LAC pupils English and Maths 5+	21.7% / 8.7%	Green	No Change
	T3 - Percentage pupils achieving the expected standard at Key Stage 2	70.0%	Green	Positive
	T4 - Percentage of adult social care clients reporting to have a good quality of life.	51.4%	Red	No Change
	T4 - Carers of people in adult social care reporting to have a good quality of life.	6.8	Amber	No Change
	T4 - Percentage of people in adult social care extremely or very satisfied with the service/ support they receive.	55.3%	Red	No Change
	T4 - Percentage of physically active adults.	67.6%	Green	No Change
Theme 5 - Homes For The Future	T4 - Percentage of residents reporting that they feel they belong in their area.	83.0%	Green	No Change
	T4 - Total income maximisation financial benefit claimed by Haringey residents via targeted interventions and benefit and budgeting calculator.	£3.6m + £10m identified on BOC	Green	Positive

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Theme 5 - Homes For The Future	T5 - Number of homelessness prevention/relief for single adults.	3.20	Green	Positive
	T5 - Number of households in temporary accommodation.	2671	Green	Positive
	T5 - Number of new council houses with planning permission.	2521	Green	Positive
	T5 - Number of starts on site for new council house building.	2232	Green	Positive
	T5 - Percentage/Number of homes made decent.	81.9%	Green	Positive
	T5 - Repairs fixed right first time.	89.4%	Red	Negative
Theme 6 - Safer Haringey	T6 - Domestic abuse offenses per 1000 population.	2.7	Green	Positive
	T6 - Hate crime offenses per 1000 population.	0.6	Green	Positive
	T6 - Levels of Antisocial behaviour per 1000 population.	7.6	Amber	Positive
	T6 - Levels of nondomestic abuse violence with injury per 1000 population.	1.8	Green	Positive
	T6 - MOPAC Public Attitude Survey to measure trust in enforcement agencies.	74.0%	Green	Positive
	T6 - Percentage of residents reporting that they feel safe (during the day and after dark).	97% / 63%	Green	No Change
Theme 7 - Culturally Rich Borough	T6 - Total count of criminal offences per 1000 population.	24.7	Amber	Positive
	T7 - Library footfall numbers.	189,670	Amber	Positive
	T7 - Number of events delivered.	111	Green	Positive
Theme 8 - Place & Economy	T7 - Number of organisations hiring space in libraries for external events.	310	Green	Positive
	T7 - Participation engagement with cultural events and civic calendar.	12,494	Green	Positive
	T8 - Birth of new enterprises and number of high growth enterprises.	1388 / 108	Green	Positive
	T8 - Employment rate of 16-64-years-olds (total population)	69.90%	Red	Negative
	T8 - Gross median weekly pay.	900	Green	Positive
Theme 8 - Place & Economy	T8 - Percentage of non-major planning applications decided on time.	92%	Green	Negative
	T8 - Resident reporting satisfaction with local area as a place to live (relevant wards in Tottenham and Wood Green).	91% / 93%	Green	No Change